

What is VINE?

VINE stands for Victim Information and Notification Everyday. VINE provides the following to crime victims and other concerned citizens over the telephone:

- 24-hour access to offender custody or case information
- the ability to verify an offender's custody status
- automatic notification to registered users of a change in offender custody or case status

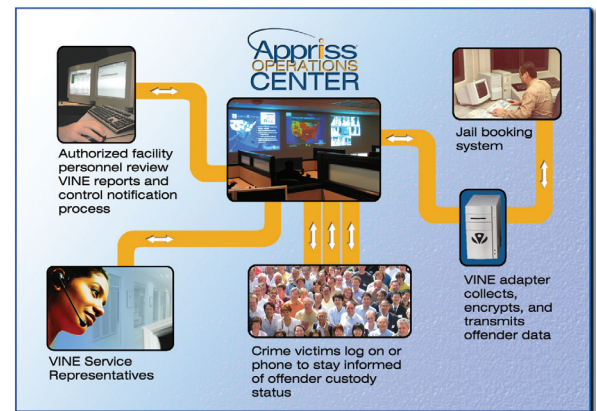
Benefits of VINE

- Around-the-clock support — a staff of live operators to assist victims and technicians who monitor all VINE systems
- Saves taxpayers money by eliminating the need to manually notify victims, allowing staff to focus on their core responsibilities
- Provides life-saving services to victims at no cost
- Helps satisfy most states' legislative requirement for victim notification
- Depending on the community, victims can interface with VINE in multiple languages
- VINE generates about 700,000 notification calls each month



How VINE works

- VINE communicates with jail and prison booking systems in near real-time, transmitting updated information to the Appriss Data Network.
- Crime victims and the general public can access the information by calling a local toll-free number, or by visiting www.vinelink.com, any time of the day or night.
- Victims can inquire whether an offender is held in jail as well as the facility's location.
- Users can register to be notified immediately of a change in the offender's status, such as release, transfer, or escape.
- When a notification is triggered, VINE automatically calls the number or numbers the victim has provided.
- Calls continue for a designated period of time, or until the victim enters a four-digit PIN.



Where is VINE?

- More than 2,300 communities nationwide
- Most of the nation's largest metropolitan areas
- More than two-thirds of the nation's Departments of Correction

To date, more than 75 percent of the nation is using the patented VINE system to keep victims informed about offenders. All of these communities are connected to the Appriss Data Network™, the nation's largest integrated criminal justice information database. Data from county and state correctional facilities is collected by this central hub, where Appriss manages automated interfaces and monitors 13 million offender transactions each month.